

**Set.  
Schedule.  
Perform.  
Track.**



## What Is Rapid Service Alert?

Imagine a system that enables you to schedule the maintenance of your equipment with greater efficiency and accountability. Rapid Service Alert from Rapid Global is an easy to use online software system for the scheduling and allocation of equipment maintenance and service alerts to suppliers and internal staff.

An online asset management software system, Rapid Service Alert allows your team to schedule regular reminders for the maintenance of equipment. As a system that enables instant notifications of service requirements, the program has the ability to be used for regular reminders such as audits, fire inspections and checklists. Any regular planned maintenance/task can be scheduled and tracked in Rapid Service Alert with notifications and alerts delivered to the allocated responsible person or contractor/supplier.

Rapid Service Alert is simply the easiest and most systematic way of getting the right people on the right service or maintenance job at the right time.

## Features

- Set, schedule, track and escalate regular planned maintenance or tasks.
- Adaptable to any task, item or plant – i.e. fleet servicing, machinery maintenance, audit reminders, etc.
- Ability to set frequency and actions.
- Attach documents – i.e. JSEA/ SWMS, worksheets, procedures and clearance certificates.
- Notifications able to be sent to key personnel.
- Alert contractors and employees of the regular task and allocate responsible persons.
- Increased efficiency and accountability. It will always be clear as to who is responsible for what job and you will be able to keep track instantly of any job that has not yet been completed. This means you have much tighter control of your resources and no more wasted or lost time.

## Rapid Global Products Integration

Integration with your existing systems or third party software is available. Rapid Service Alert can also be combined with other Rapid Global software solutions to create greater efficiencies and perform related tasks:

**Rapid Hazard Management** software - control measures applied to hazards can be allocated as serviceable items in Rapid Service Alert ensuring the hazard is regularly serviced and controlled.

**Rapid Induct** software ensures all contractors are inducted and trained appropriately before they come to site to perform service tasks.

Ask us how Rapid Global can tailor a custom package from our suite of complementary products.

## How Rapid Service Alert Works

Just like servicing a car, Rapid Service Alert provides a systematic method of maintaining equipment.

List your assets and equipment in Rapid Service Alert, including what needs to be maintained, how frequently it needs to be maintained, who is going to complete the service and whether it will be serviced by a contractor or an employee.

Your team will then be able to plan all of their future services and work, provide feedback as to how that work has been performed and have a ready register of all work completed.



*Dashboard overview*



*Calendar and maintenance planner*



*Complete listing of all items*

## Main Benefits

Ensures plant and equipment are regularly serviced with related documentation attached to the record.

Provides an alert system to ensure all relevant persons involved in the servicing (internally and external to the business) are notified.

Increased efficiency and accountability.

Quick, simple and reliable system to ensure your equipment is regularly serviced and maintained.



## Our Product Range

- **Rapid Induct** – E-learning and induction software.
- **Rapid Contractor Management** – Online software for the management of contractors and related compliance.
- **Rapid Access Systems** – Site access control systems and software.
- **Rapid Visitor Access** – Online and touch-screen or tablet visitor sign in.
- **Rapid Incident Reporting** – Online software for the reporting and management of workplace incidents.
- **Rapid Hazard Management** – Online software for the identification and control of workplace hazards.
- **Rapid Service Alert** – Online asset management software for the scheduling of maintenance.
- **Rapid Permit To Work** – Online permit request system for all work permits.

## Our Awards

**2012** - Winner of the Australian Business Award for Product Excellence (Rapid Contractor Management)

**2010** - Winner of the Australian Business Award for Service Excellence

**2010** - Winner of the Australian Business Award for Best New Product (Rapid Incident Reporting)

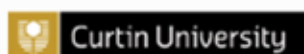
**2009** - South Australian finalist Telstra Business Awards – MYOB Small Business Award

**2007** - Winner of the Australian Business Award for Innovation

**2007** - Winner of the Australian Business Award for Product Excellence

## Our Clients

We proudly provide software to some of the world's largest companies. Please find a sample of clients who are already using our software products below.



Let's go to work  
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